

Dear Customer,

Thank you for allowing us to provide natural gas service to the above address. We are happy to have you as a customer on our system and would appreciate your help at this time.

While conducting a meter survey in your area, it was discovered that your natural gas meter is not accessible due to shrubbery and/or other encumbrments. Currently, we are asking that you make your natural gas meter accessible and remove any shrubbery or other item that is preventing access to your meter for maintenance, safety and readings of your gas meter. Next year we will be conducting a Leak Survey of the area and if the meter is not accessible at that time, we will need to clear the area around the meter.

Our goal is to provide safe, reliable, energy efficient natural gas to your home and having a well-maintained and accessible meter is paramount to that process. If you have any questions, please call our office @ 256.974.9023.

Meter Safety Tips

- ◆ Keep meter clear of landscaping that obstructs access or visibility.
- ◆ Do not build decking or fencing that blocks access to the meter.
- ◆ Do not let children climb or play near a meter
- ◆ Exercise caution when mowing around a meter.
- ◆ If you smell gas call WBNG @ 256.974.9023
- ◆ Before any excavating around a meter call Alabama 811.



Thank you,

Wheeler Basin Natural Gas Company