

IMPORTANT MESSAGES ON NATURAL GAS PIPELINE SAFETY:

Natural Gas is the cleanest burning fossil fuel, providing safe and reliable energy to millions of customers through a network of buried transmission and distribution pipelines. At Wheeler Basin Natural Gas Company our main goal is to deliver Natural Gas safely and reliably to the many homes, businesses, schools, and industries we serve. We are committed to educating our partners, customers, public officials, excavators, emergency responders and the affected public on the importance of **Recognizing, Reacting & Responding** to any incident near a Natural Gas pipeline or involving Natural Gas. The Nation's pipeline infrastructure is a matter of national security. If you witness suspicious activity on a pipeline right-of-way please contact the appropriate authorities as soon as possible or call WBNG @ 256.974.9023

NATURAL GAS FACTS:

- Natural Gas is colorless, odorless and lighter than air.
- Natural Gas is the cleanest burning fossil fuel.
- Natural Gas is composed primarily of Methane.
- A sharp blue flame indicates a complete gas/oxygen mixture during combustion.
- Carbon dioxide and water vapor are the main products released when Natural Gas is burned.

Recognize...

- ◆ A damaged connection to gas appliance.
- ◆ Dirt or water being blown into the air.
- ◆ Dead or dying vegetation (in an otherwise moist area) over or near pipeline areas.
- ◆ A fire or explosion near a pipeline.
- ◆ Exposed pipeline after a fire, flood, tornado, earthquake or other disaster.
- ◆ An unusual sound, such as hissing, whistling or roaring sound near a gas line or appliance.
- ◆ The distinctive odor of "mercaptan" a product added to natural gas to give it an odor, usually associated with the smell of rotten eggs.



React...

- ◆ Open all doors and windows if you can do so quickly.
- ◆ Don't turn lights on or off or unplug electrical appliances.
- ◆ Don't smoke or strike any matches.
- ◆ Don't use telephones, cell phones or any electrical equipment that might create a spark.



Respond...

- ◆ Always leave the premises immediately and **call 911**.
- ◆ Don't try to locate the gas leak.
- ◆ Keep everyone away from the area.
- ◆ Evacuate the building or location until it is declared safe to return by WBNG.



CARBON MONOXIDE SAFETY:

Carbon Monoxide poisoning can occur if a natural gas appliance is operated in an enclosed space that has no access to fresh air. Improper installation of gas appliances can lead to carbon monoxide build-up. Always use a qualified, licensed service personnel for installation or repairs.

COMMON SYMPTOMS OF CARBON MONOXIDE

Dull headache	Weakness
Confusion	Dizziness
Nausea	Shortness of breath
Vomiting	Flu like Symptoms
Blurred vision	Loss of consciousness



DAMAGE PREVENTION:
STARTS WITH YOU AND...



PIPELINE LOCATION:

Natural Gas Pipelines will sometimes be marked with flags, markers or signs. Since pipelines are buried underground, the markers are used to indicate the pipeline's approximate location. The signs generally will be located at major roadway and railroad crossings and at intervals along major roadways. Information on the sign includes the telephone number for reporting emergencies. Pipeline markers and signs are not always placed on top of the pipeline. They cannot be relied upon to indicate the exact location of the pipeline they mark, the depth of the pipeline or the number of pipelines in the vicinity. Pipeline markers are important to public safety. It is a federal crime for any person to willfully deface, damage, remove or destroy any pipeline sign or right of way marker required by federal law.



WBNG RATE CHANGE:

WBNG's rates will increase on bills processed after November 1, 2022. Our new rates for residential customers are listed below. If you have any questions, please contact our office.

RESIDENTIAL RATES:

First 50	CCF	\$1.58
Next 150	CCF	\$1.54
Over 200	CCF	\$1.52

The new rate sheet is available on our website.
www.wheelerbasin.com

Wheeler Basin Natural Gas Company, Inc. ("Wheeler Basin" or "WBNG") distributes natural gas to residential, commercial and industrial customers in and about Lawrence and Morgan counties, primarily in and near the communities of Falkville, Priceville, Somerville and Trinity. Wheeler Basin is committed to providing customers with a reliable, efficient, economical source of energy all while striving to give the best possible customer service.

256.974.9023 - 24/7 On Call
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